

BOOKINGS AND DEPOSITS

CANCELLATION POLICY DEPOSIT

We hold a strict 48-hour cancellation policy at Mango Aesthetics. In order to secure your booking, we require a £50 deposit. On the day of your treatment, the deposit will be deducted from the total cost of your treatment.

Should you wish to cancel your appointment 48 hours prior to your appointment, your deposit will be fully refundable. If you decide to reschedule your appointment, your deposit will be secure and will remain on your account until your next visit. Any deposits which have not been redeemed within 12 months of booking will automatically expire and will be forfeited without notice.

If you fail to attend an appointment or fail to cancel or reschedule at least 48 hours prior to your appointment, your deposit will be forfeited. To cancel or reschedule an appointment, please call or Whatsapp 07711112140.

You must notify us either via phone or text if you wish to cancel or reschedule your appointment at least 48 hours in advance, in order for your deposit to be refundable. Cancellations under any circumstances including sickness, COVID-19, or request to amend your appointment after this time frame will result in your full booking deposit being lost.

PLEASE NOTE

Whilst we completely understand the issues with childcare – in the interest in keeping the clinic as safe as possible, we request you refrain from bringing your children with you to an appointment. Whilst our insurance covers public safety and liability in the workplace, it does not provide cover for children in the event of an accident etc.